

Company number: 01327924 Charity number: 275796

# Newham Community Renewal Programme Limited

Report and financial statements
For the year ended 31 March 2023









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#### Reference and administrative information

#### For the year ended 31 March 2023

**Status** The organisation is a charitable company limited by guarantee, incorporated on

31 August 1977 and registered as a charity on 5 June 1978.

**Governing document** The company was established under a memorandum of association which

established the objects and powers of the charitable company and is governed

under its articles of association.

Company number 01327924

**Charity number** 275796

**Registered office** 395 High Street North

and operational Manor Park

address LONDON, E12 6PG

Country of England & Wales

registration

Country of United Kingdom

incorporation

**Board of** Dave Eldridge (appointed as chair from 7<sup>th</sup> Nov 2022) **Management** Arnold Ridout (resigned as Chair on 7<sup>th</sup> Nov 2022)

Peter Koczerzat

Amma Antwi-Yeboah (Vice-Chair) Rajdeep Mann (resigned in Feb 2023)

Ifeoma Okafor (Treasurer) Lois Lindley (Vice – Treasurer)

Rev'd Tim Dean Molly Patten Alex Skourtis

Ian Webster Edward Gibbs (appointed from Aug 2022) Rev Marco Gonzaga Felipe Lopes (resigned in Mar 2023)

Laura Glendinning (resigned in June 2023)

Secretary Peter Laing Chief Executive Officer

Senior Management Peter Laing Chief Executive Officer

**Team** Louise Vera Director of Youth and Training

Damian Callender Director of Support and Empowerment

**Bankers** The Co-operative Bank PLC Nationwide Building Society

9 Prescot Street Kings Park Road, Moulton Park LONDON, E1 8BE NORTHAMPTON, NN3 6NW

Auditor Sayer Vincent LLP

**Chartered Accountants and Statutory Auditors** 

Invicta House, 108-114 Golden Lane

LONDON, EC1Y OTL

#### Trustees' annual report

#### For the year ended 31 March 2023

The Trustees (known as the Board of Management) present their report and the audited financial statements for the year ended 31 March 2023.

Reference and administrative information set out on page 1 forms part of this report. The financial statements comply with current statutory requirements, the memorandum and articles of association and the Statement of Recommended Practice - Accounting and Reporting by Charities: SORP applicable to charities preparing their accounts in accordance with FRS 102.

#### STRUCTURE, GOVERNANCE AND MANAGEMENT

The Renewal Programme is a registered charity and is also constituted as a company limited by guarantee. The governing document of the charitable company is our Memorandum and Articles of Association. The charity was established in 1971 and our objects are to promote any charitable purposes for the benefit of the Community within the boundaries of Greater London with preference being given to the London Borough of Newham. We work to assist and enable families, children, young people and adults to develop to their full potential for the benefit of themselves and the surrounding community.

Our Articles of Association state that the minimum number of trustees shall be six and not more than twenty. Our Trustee recruitment strategy aims to maintain a balance of experience, skills and local representation from the trustees on our board to ensure effective governance. All trustees give their time voluntarily. In 2022/23 we recruited two new members, bringing additional local knowledge, sector expertise and data analytical skills to the board of trustees. This included the open recruitment of a new Chair of Trustees, to which Dave Eldridge was appointed after a thorough recruitment and selection process.

The board remains legally responsible for all activities of the charity, including matters delegated to staff and volunteers, and is responsible for:

- Defining the ethos and direction of the Renewal Programme;
- Setting and monitoring Renewal Programme policies;
- Employing all staff, including recruitment and staff development;
- Leasing or purchasing all premises used by the Programme;
- Applying for grants and holding funds, holding of contracts;
- Approving budgets and work plans for each area of work; and
- Appointing and monitoring the work of each of its sub-committees.

The Board delegates the day to day management of the charity to the Senior Management Team which comprises the Chief Executive and the Directors. More information about the Trustees and the Senior Management Team can be found on the charity's website <a href="www.renewalprogramme.org.uk">www.renewalprogramme.org.uk</a>.

#### **Appointment of trustees**

New trustees are identified either by a range of suitable methods, including word of mouth, online advertisement or via East London Business Alliance which is an organisation engaged in matching business volunteers with charities in the area. All prospective trustees are invited to attend an informal interview, and a meeting of the Board as observers, spend some time with the Chief Executive and are taken on a tour of the Renewal Programme, before being formally invited, if appropriate, to become members of the organisation and of the Board. References are taken up and a DBS check is completed.

In 2022 we held an open recruitment process for a new chair of trustees, with the role being advertised to existing board members, through local networks and on the national platform "Reach Volunteering".

#### Trustees' annual report

#### For the year ended 31 March 2023

Following written applications and formal interviews, Dave Eldridge was appointed as our new chair of trustees at our annual general meeting (AGM) in November 2022, succeeding Arnold Ridout who had been chair since 2018. Although Arnold has stepped down as chair of trustees, he remains on the board as a director and trustee of the charity. Dave Eldridge has resided in Newham for nearly four decades and has also worked in the borough, including a 10-year period as an employee of the Renewal Programme from 1987. Professionally, Dave has navigated a spectrum of roles within both the statutory and voluntary sectors, predominantly centred around housing and social care. His governance experience included a six-year period on the Board of Charities Evaluation Services. Dave holds an MSc in International Development and an MSc in Voluntary Sector Organization.

#### A tribute to Father Marco Lopez

In February 2023 we were extremely saddened to learn of the passing of Father Marco Lopez. Father Marco joined our board as a trustee in March 2022 and quickly became a proactive and respected member of the charity. He was a visionary faith leader who worked to build bridges between different faith communities in Newham. He was also a tireless advocate for migrants and refugees, and a strong supporter of social justice causes like the Renewal Programme. His passion for making the world a better place will never be forgotten and we are incredibly grateful for his contributions as a trustee of the charity. He will be deeply missed, and our heartfelt condolences go to his family, friends and church congregations.

#### Trustee induction and training

Trustees are kept informed of suitable training offered from a range of organisations including Sayer Vincent, National Council for Voluntary Organisations (NCVO) and Civil Society amongst others, covering a wide selection of subjects such as legal, finance and trustee responsibilities. Trustees are able to recover their cost of travel and the course fees.

#### Related parties and relationships with other organisations

The charity does not have any related or subsidiary undertakings. The charity is a founding member of One Newham, a CIO established to support collaborative working across the voluntary sector in Newham, and our CEO Peter Laing is currently a member of the One Newham board.

#### Remuneration policy for key management personnel

The remuneration of key management personnel at the Renewal Programme is designed to attract, retain, and motivate a high calibre of staff while being mindful of the financial constraints of a charitable organisation. Salaries of key management personnel are competitive when compared with other local charities and are in keeping with an organisation of the size of the Renewal programme. As a committed London Living Wage employer, we offer competitive salaries that reflect the skills and experience required for each role, without any performance-related pay arrangements. This approach ensures that our remuneration is fair, responsible, and aligned with the values and long-term objectives of the charity.

#### **PUBLIC BENEFIT**

The Renewal Programme is dedicated to empowering individuals and communities in the London Borough of Newham and immediate surroundings by providing essential support services that address the pressing needs of the most vulnerable members of our community. Our comprehensive range of services includes training and educational courses, homelessness support, refugee and migrant services, crisis support services and youth empowerment programmes, all of which are designed to facilitate personal growth, social integration and community cohesion.

#### Trustees' annual report

#### For the year ended 31 March 2023

As a public benefit entity, we are committed to ensuring that our services are accessible to all, irrespective of their background, ethnicity, or financial situation. Our work directly contributes to the alleviation of poverty, the promotion of education and skills development, and the enhancement of overall wellbeing and quality of life for individuals and families in need.

Moreover, our charity actively collaborates with other local organisations, public authorities, and private sector partners to maximize the impact of our efforts and to create a stronger, more resilient community for everyone. The positive outcomes of our work are not only evidenced by the success stories of our beneficiaries but also reflected in the broader social and economic benefits that accrue to the local Newham community as a whole.

#### **OBJECTIVES AND ACTIVITIES**

The Charity's objects are specifically restricted to any charitable purpose for the benefit of the community within the boundaries of Greater London with preference being given to the London Borough of Newham. The Trustees review the aims, objectives and activities of the charity each year as part of their regular board meetings and an annual strategic planning day. The review helps trustees to ensure that the charity remains focused on its stated purposes. The trustees have referred to the guidance contained in the Charity Commission's general guidance on public benefit when reviewing current and future activities. In particular, the Trustees consider how planned activities will contribute to the aims and objectives that have been set.

Although our work is open to all local residents, our core emphasis is on those who fall through the gaps of statutory and societal support, particularly those facing severe or multiple disadvantages. The Renewal Programme places a high value on supporting people without passing judgement on them. Although we do adopt referral criteria for our services in order to ensure resources are deployed to the most marginalised or disadvantaged, we provide our services without making a judgement as to how or why the beneficiary got to a difficult point in their life to start with. Our focus is on giving assistance and helping people achieve the tools to be more resilient in future.

The main focus of our work at the present time is in the following areas:

- Providing supported housing accommodation for people affected by homelessness;
- · Providing adult education and training to improve basic skills training;
- Providing youth services and activities for the benefit and growth of young people;
- Providing practical, social, health and wellbeing support for people affected by poverty;
- Providing immigration and other advice services to support refugees and migrants;
- Providing social integration and orientation support for newly arrived migrants;
- Providing volunteering opportunities for development and social good;
- Providing support for carers and their families.

#### Our vision, mission and values

We believe that everybody should be given the opportunity to play an active role in society. This means having a suitable home, fulfilling work, the skills to make the most of their potential, being healthy, and feeling included in their communities.

#### Trustees' annual report

#### For the year ended 31 March 2023

#### Vision statement

Our vision is of vibrant and integrated Newham communities where everyone has access to suitable jobs, homes, health and education.

#### Mission statement

Our mission is to stand alongside those who struggle by inspiring hope and offering opportunities for connection, growth and progress.

#### **Values**

Spelling the acronym "DICE", the following organisational values inspire us and guide our planning, our decision-making, and our daily work.

DIGNITY - Treating everyone with kindness and respect.

INCLUSION - A community where everyone belongs.

COLLABORATION - Working together to achieve more.

EMPOWERMENT - Co-creating opportunities for positive change.

#### Strategic Plan 2021-24

We are now more than halfway through the delivery period of our 2021-24 "Double down, Rise up" strategic plan. This strategy sets out our ambition as a charity to grow both the reach of our work and the depth of impact we have on individuals living in Newham. The focus of the strategy is on five key strategic objectives during this period as follows:

- 1. Provision of high-quality housing management and support services for the benefit of Newham residents affected by, or at risk of, homelessness, and helping to reduce incidences of homelessness to make their lives better.
- 2. Provision of adult education & training services in order to offer local people the knowledge, skills and opportunities they need to reach their potential to continue learning through life.
- 3. Provision of services to support refugees, migrants and asylum seekers, including immigration advice and practical support services.
- 4. Provision of opportunities that bring people together, reduce isolation and build stronger communities.
- 5. Provision of high-quality youth services for Newham young people, supporting them to develop increased confidence, learning and skills.

#### **OPERATING CONTEXT**

Newham is a densely populated borough of over 360,000 residents; the third largest population in London with an annual population churn of 20%. It is currently ranked the 12th most deprived area in England with 49% of families living in poverty. Many are in low-paid work, earning almost £100 less per week than average Londoners. The latest Trust for London figures show that compared to other London boroughs, infant and premature mortality are worse, the overall poverty rate is worse, and the child poverty rate is an astonishing 49% compared to 35% for other London boroughs. Housing evictions are higher than other London boroughs, and Newham has the highest rate of households in temporary accommodation in London (48.8 per 1,000 households). In January 2023, Shelter reported that 'a staggering one in 21 people are homeless in Newham'. Despite its disadvantages, Newham is a vibrant, creative and aspirational place to live. The age profile is young and despite almost half of children living in poverty, GCSE and A-Level results are above average. Newham is proud of its diversity, with nearly 75% of residents from black and ethnic minority communities and over 100 languages spoken.

#### Trustees' annual report

#### For the year ended 31 March 2023

#### **Community Consultations**

As part of our intention to ensure that our projects and activities are well-planned, socially responsible, and have the support of the community, we conducted two community consultations in 2022/23. The first, in the autumn of 2022 was focussed specifically on how the cost-of-living crisis was impacting on our service users. The second was a broader consultation seeking opinions on a range of issues affecting residents.

Key findings from the cost of living survey completed by 115 Newham residents were as follows:

- 100% of the respondents indicated that they are worried about the cost-of-living crisis.
- 77% stated that they are worse off compared to last year.
- 65% would cut down on other essentials, such as food and travel, to cope with the crisis.
- 95% expect their finances to get worse over the next year.
- 46% said they would cut down on heating to cope with the cost-of-living crisis.
- 27% indicated that they would not use heating at all to manage the crisis.
- 25% mentioned that they would have to borrow money to cope with the crisis.
- 50% of the respondents mentioned that they have used a Food Bank.
- 59% indicated that they have skipped a meal in order to pay a bill.
- 33% mentioned that they have skipped a meal so their child could eat, and 16% said they skip a meal once a week for the same reason.

A quote from one of the residents surveyed helps to illustrate the extent to which this national crisis is impacting the lives of local people:

"I am extremely worried about the future; there is nothing positive about the situation. I'm very hurt and feel isolated as there is no one to help."

Our community wide consultation in the spring of 2023 was completed by 227 people and covered five areas as follows:

- 1. Living in Newham and community challenges
- 2. Family and personal challenges
- 3. Physical and mental health
- 4. Use and awareness of the Renewal Programme's current services
- 5. Community needs what services would participants like to see us provide?

The headline results of the survey showed that the cost-of-living crisis is the biggest concern for Newham residents, and that it is having an impact on the mental and physical health of over half the respondents. What was also clear from the results was that there is a great deal of loneliness and a pressing need for greater social connection. When asked "What are the biggest challenges facing our community?", the following responses were given:

- 76% (171 responses) said the cost-of-living crisis is the biggest challenge
- 60.4% (137 responses) cited affordability of housing
- 43.8% (99 responses) cited crime
- 43.6% (98 responses) stated access to GP/hospitals
- 38.9% (88 responses) reported challenges for young people
- 35.4% (80 responses) cited mental health crisis

#### Trustees' annual report

#### For the year ended 31 March 2023

When asked "What would you like to see more of at the charity, the following answers were given:

- 62.4% (141 responses) said they would like to see more community & social activities
- 50.4% (114 responses) said help to access council services
- 49.6% (112 responses) said they would like to see more sport/exercise
- 48.2% (109 responses) said money advice
- 46.9% (106 responses) said basic health checks

We are already using this information to help inform our service provision and fundraising priorities, for example we have now secured a 3-year grant from the Mercers Company in order to employ a Community Hub Co-ordinator to deliver a wider range of community activities. Information from both surveys will also help to inform our longer-term strategic planning.

#### **STAFFING**

#### Staffing review

As set out in our strategic plan, we are fully committed to valuing and supporting our staff team to do their jobs effectively. 2022/23 has seen continued investment and engagement with the team, including a cost-of-living salary increase, an increased focus on training and development, an all staff away day and a wellbeing trip to the seaside among other things. Staff voice and engagement has also been a priority, with the continuation of the cross project working group and the establishment of "listening lunches" with the CEO.



Staff away day, May 2022

#### Trustees' annual report

#### For the year ended 31 March 2023

Staff wellbeing and resilience remains a key priority for us. We are continually working to ensure our staff feel supported and valued, and that they have space to look after their own well-being. A specific initiative agreed by the board in 2022/23 was the introduction of an additional "wellbeing day" leave allocation for all staff, together with a small resource allocation per employee to aid a wellbeing activity of their choice.

Each year we conduct a detailed and anonymised staff survey to gauge the views of employees and capture suggestions for change. When compared to 2022 results, the 2023 staff survey showed a number of areas of progression, including for example:

- An increase of 8.3% (from 75% to 83.3%) in the number of staff that were satisfied or extremely satisfied working for the Renewal Programme.
- An increase of 2.4% (from 89.3% to 91.7%) in the number of staff that felt the organisation was open to new ideas and suggestions from staff.
- An increase of 16.7% (from 75% to 91.7%) in the number of staff that somewhat / strongly / completely agreed that the Renewal Programme was heading in the right direction.

There were also a number of areas for further development identified, including:

- A 66% response rate for each of the past 2 years, meaning one third of the team were not engaging with the staff survey process.
- A reduction of 4.7% (from 71.4% to 66.7%) in the number of staff that somewhat / strongly / completely agreed that morale in the organisation was high.
- An increase of 13.2% (from 32.1% to 45.8%) in the number of staff that agreed completely that their workload had increased in the past 12 months.



2022 staff outing to Southend-on-sea

#### For the year ended 31 March 2023

#### **ACHIEVEMENTS AND PERFORMANCE**

This section of the report looks at what the charity has achieved and the outcomes of our work in the reporting period. All our charitable activities are undertaken to further our charitable purposes for the public benefit. The Trustees report against each key strategic objective and the benefits the charity has brought to those groups of people that it is set up to help. The context of our achievements is set within the framework of our strategic plan and overall mission, vision and values.

#### Monitoring our performance

We use a cloud-based monitoring and evaluation system called UPSHOT across the charity to better capture and evidence the impact of our work. This enables us to capture contact information, attendance data, case studies, surveys, media and timeline events to track key milestones and distance travelled. In addition to UPSHOT we have also implemented a specialist system for our supported housing project called InForm which provides tenancy management, rents and rent schedules, health and safety checks, maintenance jobs and repairs and case management functionality. For the period 1st April 2022 – 31st March 2023 we worked directly with 2920 unique individuals across the charity, although this figure does not include community events or the facilitation of external groups using our centre. When taking these into account it is estimated that our work benefitted more than 5,000 Newham residents in 2022/23.

Impact at a	Impact at a glance				
Objective	Description	Achievement			
1	Provision of high-quality housing management and support services	<ul> <li>13,000+ units of supported accommodation         <ul> <li>A unit being one night of supported accommodation for each individual</li> </ul> </li> <li>53 unique beneficiaries at Barking Road service</li> <li>15 unique beneficiaries at St George Avenue</li> </ul>			
2	Provision of adult education & training services	<ul><li>10,168 attendances</li><li>413 learners enrolled</li></ul>			
3	Provision of services to support refugees, migrants and asylum seekers	<ul> <li>RAMP Foodbank</li> <li>1,535 unique individuals</li> <li>10,330 attendances</li> <li>18,000 food parcels</li> <li>Immigration support</li> <li>89 individuals</li> </ul>			
4	Provision of opportunities that bring people together	Community Hub/Connect Newham/Activity Buddy/Stay Warm initiatives:  1,500 attendances  135 volunteers			
5	Provision of high-quality youth services for Newham young people	<ul> <li>"Empower Youth" project:         <ul> <li>2,052 attendances</li> <li>240 unique participants</li> </ul> </li> <li>School holiday programs:         <ul> <li>4,486 attendances</li> <li>624 unique participants</li> </ul> </li> </ul>			

#### For the year ended 31 March 2023

Progress against objective 1 - Provision of high-quality housing management and support services for the benefit of Newham residents affected by, or at risk of, homelessness, and helping to reduce incidences of homelessness to make their lives better.

#### **Service Overview**

The Renewal Programme Supported Housing Service provides specialised support for people affected by homelessness in the borough of Newham. Our service is aimed at people who have been homeless and who need some support to address the issues they are grappling with before they can manage to successfully live independently in the community. This includes people with drug or alcohol addiction, low levels of mental ill health or mild learning disabilities, people who have experienced domestic violence or trafficking, and people coming out of the criminal justice or care systems. We work to equip tenants with the skills and confidence needed for independent living and then to support them in finding suitable accommodation. We support people to gain the professional services they need alongside day to day living skills such as managing their finances and being able to cook for themselves. Our Barking Road Hostel is a mixture of shared 2 bed flats and single flats providing accommodation for 31 homeless people with various medium support needs. Our St Georges Hostel is made up of bedsits with shared kitchen and bathroom facilities that provides accommodation for 11 young people aged 18 - 25 with low levels of support need. Our hostel work is funded through a contract with London Borough of Newham. Broadly speaking it is our aim to secure move-on accommodation for our residents after around 18-24 months in our service, ideally on to independent living.

#### **Outcomes and impact**

Between April 2022 and March 2023 we have continued to deliver effective support and accommodation for 53 unique beneficiaries at our Barking Road service and a further 15 unique beneficiaries at St George Avenue. In total, we provided over 13,000 units of supported accommodation for individuals affected by homelessness, with a unit being one night of supported accommodation for each individual. In terms of moving residents on during the year, we were able to support a total of 13 people into independent living, up from 7 the previous year. Move on options remain limited with a number of residents ready to move on, but with no access to suitable accommodation.

We have continued to deliver effective partnerships with Change, Grow, Live (CGL) to support residents with substance misuse challenges and with BEAM, an employment agency which supports homeless individuals to gain employment. During the course of 2022/23, five of our residents accessed CGL support and seven accessed BEAM support.

In 2022 our supported housing project took part in a unique collaboration with Streetwise Opera, an opera company that empowers people recovering from homelessness to share their creativity and talent with audiences. 7 of our residents took part in creating a micro-opera, with participants coming up with the ideas, storylines and lyrics that form the opera! The micro-opera's then went on to be performed by professional musicians at Bridgewater Hall, Nottingham Playhouse and London's Southbank Centre.

The following is an extract from the micro-opera, with more information available at www.bbc.co.uk/proms/extra/JAxOamOMeT/BBC-Concert-Orchestra-26-March-2023...

For the year ended 31 March 2023

## No Ordinary City - Co-created by composer Kemal Yusuf and residents of The Renewal Programme in Newham.

This micro-opera explores how fragile and vulnerable life can be for someone who has been stripped of their sense of belonging. Andy, a foreign art student in London, has left behind the violence and insecurity of his home country. His friends are in England, and so is his future. Or so he thinks, until he receives a letter from the Home Office. This young man, who has had the courage to begin rebuilding his life in a new country, now faces the fear and the uncertainty of once again being uprooted and set adrift. Andy and his friends attempt to convince the Government to let him stay in Britain, and, as he faces off against a bureaucracy and a system that make him feel dehumanised and unwelcome, he desperately tries to prove his worth.



Some of the residents that took part in the Street Opera collaboration

Progress against objective 2 - Provision of adult education & training services In order to offer local people the knowledge, skills and opportunities they need to reach their potential to continue learning through life.

#### **Service Overview**

Our adult education and training service is delivered in partnership with the London Borough of Newham (One Newham Learning and Skills Service) for adults who have no or little English, or very low level of Maths and IT skills. The vast majority of participants in our classes do not having English as a first language. Our Ofsted registered service is aimed at adults seeking employment or entry to training, or simply need to be able to support their families, including helping children with homework or being able to engage with online banking and statutory services. This gives our students the confidence and knowledge to help them succeed and strengthens their place in the community. We offer a wide range of Functional Skills courses and intensive literacy and numeracy support. Our flexible learning options cater for different learning levels, with a number of courses leading to a formal accreditation which helps to remove barriers to both employment

#### For the year ended 31 March 2023

and social opportunities. This important project helps the Newham community to realise its potential through education, employment and wellbeing support, targeting adults and young people most at risk of failing to meet their potential to go onto higher education or employment, and helping them to achieve more by improving their use of English. We are particularly proud that we support people who may have lived in Newham for many years without speaking English but with our support and encouragement find the courage to take the step to start to learn. The London Borough of Newham in the past has communicated solely in English and has not translated key documents, so it is vital that Newham residents have an understanding of English if they want to fully engage with the borough. In addition to education and training barriers, many of our adult learners face a range of barriers affecting their ability to progress, for example isolation, debt or inadequate housing. Some also suffer from low-level mental health problems, most commonly anxiety and depression. We have therefore continued efforts to refer and signpost these learners to other services provided by the charity and external partners, including social integration activities, food bank support and immigration advice to name a few. This is part of our intentional holistic approach to supporting our community.

#### **Outcomes and impact:**

The 2022/23 year was our first uninterrupted post Covid delivery programme since the pandemic. This meant that classes returned to full face-to-face delivery, although a small number of tuition sessions were still delivered remotely. Through a combination of an increased number of courses delivered and a lack of interruptions from Covid-19, we were able to increase both the number of students enrolled and the student attendances. For the year 2022-23, we enrolled 413 learners (376 2021/22), resulting in 10,168 attendances (9,232 in 2021-22). Courses provided included ESOL (English for Speakers of Other Languages), Maths and IT. 90% of our learners achieved a formal qualification and we are very proud of their achievements.



#### **ESOL Success!**

Julia joined our Level 2 ESOL class at the Renewal Programme in early 2022. A bookkeeper by profession, she also worked part-time at the French Embassy while studying with us. Her lack of confidence in written and spoken English was holding her back from progressing further in employment. Julia has now completed her ESOL level 2 course with us, and has recently secured a full-time position with the online fashion retailer "Brand Alley". Julia feels much more confident in her English and attributes her employment success in part to her ESOL learning experience at the Renewal Programme. We wish Julia every success in her future career!

#### Trustees' annual report

#### For the year ended 31 March 2023

Employment Support - In 2022/23 we continued delivery of our "Newham Works" employment support project funded by Groundworks. Continued collaborations with East London Business Alliance and HSBC Bank helped learners to foster skill development, interview readiness, and job search proficiency. In February 2022, we held mock interviews as part of our Newham Works project, with staff from HSBC Bank providing pre-interview advice, helping to conduct the interviews and then giving detailed and constructive feedback to help participants improve their interview techniques. Feedback from students was very positive, with many citing the process as a great confidence boost.



Students taking part in mock interviews led by staff from HSBC bank

A total of 15 students took part in the Newham Works project, with 7 securing employment.

Digital Inclusion — Continuation funding from the Charles French Foundation supported the delivery of IT classes targeting elderly and vulnerable members of the community. We delivered weekly basic IT classes for those who had no or limited experience using the internet. We supported a total of 76 clients, with 411 attendances, helping them to be less digitally excluded and to access internet devices and support through our digital hub project. Many of these learners subsequently transitioned onto our IT accredited course.

Rough sleepers ESOL – Following a successful pilot project last year, we continued to work in partnership with Newham Council to deliver ESOL classes for former rough sleepers as part of the council's homeless support pathway. The purpose of the project was to support clients who were eligible for work and work ready but had been experiencing problems with language barriers preventing them accessing work and moving towards independence. The project helped former rough sleepers to gain confidence, do things independently, gain employment, improve spoken and written English as well as develop new social networks. A total of 19 participants were enrolled onto the pilot project with 16 gaining an accreditation.

ESOL for Ukrainian residents – as part of our Welcome Newham project (see below) supporting Ukrainian nationals affected by the war, we offered free English classes to 35 displaced Ukrainians residing in Newham. All students received two classes per week, with lessons focussed on navigating healthcare, transport, education and social engagement.

For the year ended 31 March 2023

Progress against objective 3 - Provision of services to support refugees, migrants and asylum seekers, including Immigration advice and practical support services.

#### **Service Overview**

Our Refugee and Migrant Project (RAMP) has consistently served migrants, refugees, and asylum seekers in Newham for over three decades. Newham has among the highest asylum applications and new migrant arrivals in London. Those with an unregulated migration status are often at risk of destitution and are vulnerable to secondary consequences such as homelessness, poor quality housing, modern-day slavery and poor physical and mental health. We provide a wide range of services, from emotional and social assistance to practical and legal guidance. Our approach is to try and address the underlying causes of poverty by providing practical crisis support, free immigration services and pathways to community support and integration. Following our OISC accreditation in 2021, we stand out as one of only a few Newham organisations offering free OISC Level-3 immigration advice. Regularising immigration status is complicated, expensive, and difficult, leaving many vulnerable to poverty, exploitation and abuse. Research shows that embedding immigration advice alongside other crisis support services is a more effective way of targeting individuals in need, and so this is the approach we take. Our aim has been to support people in crisis, but also to provide complementary wraparound services to enable greater growth and progress out of poverty. The majority of those we work with have challenges related to their immigration status, where it is either unclear, undocumented or not yet finalised. These individuals face significant challenges due to a complex hostile immigration system. Many of our clients enter the UK legally and find themselves out of status due to financial hardship, life circumstances, or lack of legal aid access. Long waiting lists and insufficient capacity (to provide free immigration advice) means many are pushed to the margins of society, facing deportation and exploitation by unscrupulous landlords and employers. A large proportion of local migrants' struggle with insufficient knowledge of immigration law, poor language skills and digital exclusion, rendering them unable to self-advocate, access vital support and trapped in a cycle of unemployment, exploitation, poverty and isolation. Our RAMP project supports people who are in this situation and who are destitute or facing destitution. Often the individuals and families we support are homeless or in unsuitable accommodation, have serious health issues and may be suffering from the trauma of being trafficked or sexually abused or exploited. People in this situation are often very scared and do not know how to navigate or engage with statutory requirements. In the year to March 2023 we saw new clients from as far afield as Afghanistan, Albania, Bangladesh, Brazil, Bulgaria, Caribbean, China, El-Salvador, Eritrea, Germany, Ghana, Guinea, India, Iran, Iraq, Italy, Jamaica, Kenya, Kosovo, Liberia, Libya, Nigeria, Pakistan, Portugal, Romania, Sierra Leone, Somalia, Sri Lanka, Sudan, Syria, Trinidad and Tobago, Ukraine, Norway, Congo, Senegal, Ivoirian and Zimbabwe.

#### **Outcomes and impact:**

Foodbank offer - Given the continued rife food insecurity driven by the national cost of living crisis and ongoing poverty challenges, we continued our foodbank provision twice weekly to cope with increased demand. Through the course of the year we have seen 1356 individuals referred to our foodbank via the Newham Food Alliance. Following a detailed assessment these individuals are then able to access our foodbank service on a regular basis and are also sign-posted externally to services such as benefits advice and family navigators to support additional needs.

The RAMP foodbank service served a total of 1535 unique individuals over the course of the year, which is a significant increase on the 643 unique individuals in 2021/22. Of these, 56% were female (79% in 2021/22) and 44% male (21% in 2021/22). Our foodbank service continued to act as a main gateway service and triage point for individuals seeking additional and holistic support. Over the course of the year, the foodbank service saw a total of 10,330 (2021/22 6,200) attendances and gave out over 18,000 food parcels to families facing destitution. The food bank service relies heavily on volunteers and in 2022/23 a total of 14 fantastic

#### Trustees' annual report

#### For the year ended 31 March 2023

volunteers gave their time to volunteer as either food handlers or assessors. We also benefitted tremendously from a partnership with Anglia & Ruskin University who placed 3 student social workers with us to assist with assessments and casework to support the project.

We have continued to benefit from the incredible support of the Newham Food Alliance and the Felix Project who both deliver surplus food to the project on a weekly basis. We are also very grateful to the Green Street branch of the Nationwide Building Society for financial support and food donations. Greggs of Wanstead have also been important regular donors to our foodbank, for which we are very grateful.

During the year we also continued to receive fantastic support for the RAMP Project from Beaconsfield Church who gave both financial and practical support for the project, including a significant donation of toys at Christmas and fully funding a trip to Odds Farm for RAMP families. In July 2022 we were extremely saddened to hear of the passing of John Brown, a key volunteer and RAMP supporter from Beaconsfield Church, who over the years gave so much of his time, energy and fundraising efforts to the project.



Trip to Odds Farm for the RAMP Project sponsored by Beaconsfield Church in 2023

Bridging support – Much of our support is directed towards asylum seekers and refugees. We found however that even when individuals are able to regularise their immigration status, they continue to need bridging support with practical issues to prevent them from falling into destitution. The project therefore continues to provide this support for a further 3 months following securing status, including food bank support, general advice on entitlements, housing advice and referral to a specialist housing service if required through Community Links, a partner organisation.

#### For the year ended 31 March 2023



Foodbank volunteers preparing food parcels

Warm meals offer – In the winter of 2022 and thanks to funding from Newham Council, we began providing a weekly hot meals service to individuals in need as part of a borough-wide "Warm Centres" initiative. Our target audience were individuals or families with no access to cooking facilities due to their living situation and also people finding it difficult to meet the cost of cooking at home due to the cost-of-living crisis. Meals were initially sourced externally but are now being cooked in-house with the assistance of volunteers. For the year 2022/23 this service provided 591 hot meals.

Welfare grants – kindly funded by the South West Ham Foundation, we continued to offer small individual and household grants for people affected by poverty. The main purpose of the grants is to provide funding for essential household equipment items such as cookers and fridges etc. In 2022/23 a total of 5 families benefitted from support grants.

Immigration advice - We maintained our Office of the Immigration Services Commissioner (OISC) regulated organisation status for the whole of 2022/23, and our full-time immigration advisor Sylwia Szymczyk (OISC level 3) supported a total of 89 individuals with their immigration status. Over the course of the year 108 representations were made on issues including fee waivers, further representations / submissions, ARC cards, biometric cards, documents submissions, expert evidence), 34 immigration applications were lodged (leave to remain on human rights grounds-private and family life, prevention of inhuman or degrading treatment or punishment -torture and medical cases-, right to life) and 9 asylum applications were made (failed asylum seekers, fresh claims, asylum claims, asylum support). This service continued to be significantly

#### Trustees' annual report

#### For the year ended 31 March 2023

over- subscribed and the capacity provided by a single full-time employee was inadequate. We continued to work in partnership with legal advice organisation RAMFEL, and in 2022/23 referred 28 cases to them for resolution of immigration status issues. In addition to this 268 people were assisted to access initial pro bono legal advice, of which 36 cases had a successful outcome, with clients granted either leave to remain with recourse to public funds or a fee waiver.

In addition to delivering vital casework, our immigration advisor Sylwia Szymczyk continued to develop a number of important partnerships with other organisations, including the University of East London. Sylwia worked with the University's Law Centre to provide volunteering and mentoring opportunities for law students interested in immigration law and practice. In September 2022 and in recognition of her excellent work, the University announced they would be awarding Sylwia with a coveted Law Fellowship.



Sylwia (centre) being presented with a law fellowship by the University of East London.

Ukrainian Community Connector Programme – In 2022 we launched a new project to help identify Ukrainian refugees and provide them with holistic support to facilitate their integration into the Newham community. This local authority project was part of a broader "Welcome Newham" initiative, with our remit being to identify Ukrainian refugees, provide social support, ESOL classes, manage a multilingual free telephone helpline and basic immigration support such as assistance with biometric cards for clients whose applications for entry to the UK have been successful. In total we supported 73 displaced Ukrainians through this project over a 6 month period, helping to integrate them successfully into the Newham community.

#### For the year ended 31 March 2023

Progress against objective 4 - Provision of opportunities that bring people together, reduce Isolation and build stronger communities.

#### **Service Overview**

Newham is an area of high population churn (around 20% each year), with these frequent relocations, cultural, religious and language barriers hindering the development of social capital and stable peer support networks. This in turn exacerbates issues of isolation and poverty. We have therefore prioritised creating more opportunities for people of different ages and backgrounds to regularly connect with each other in order to receive support, improve community cohesion, resilience and quality of life for local residents. Central to our approach in 2022/23 has been the growth of our community hub provision alongside the foodbank in order to provide additional, welcoming and more holistic support to the community, including free refreshments, general advice / support / signposting and access to digital services including WIFI and a digital hub.

Volunteering also continued to be an increasingly important and growing aspect of our offer to the community, with the benefits of skill development and reduced isolation as well as increased capacity for the work of the charity.

In addition to providing a range of services which bring people together, we also hire out our community facilities at 395 High Street North to a range of community groups to deliver activities of community benefit directly.

#### **Outcomes and impact**

#### Volunteering

Throughout 2022/23 we continued to rely on the vital support of our many volunteers. Over the course of the year an impressive 135 volunteers supported the work of the Renewal Programme, for which we are hugely grateful. Together they amassed 1,500 attendances over the course of the financial year.



Volunteers receiving certificates to celebrate national volunteering day

#### For the year ended 31 March 2023

All our volunteers receive a clear role description, induction programme, general volunteer training (including basic safeguarding, health and safety, confidentiality and boundaries management training) as well as role-specific training to ensure they are confident in their role. One example of the amazing work done by our volunteers was at the garden space at St Georges Avenue, which has been completely transformed by the efforts of 3 local and committed volunteers. They have created vegetable and flower beds in the once overgrown garden and the renewed space has now become a place for reflection, quiet time and activities for our supported housing residents.



## From volunteering to paid employment

Natalia joined the Renewal Programme as a volunteer in 2021. After volunteering with us for some time, she has now taken on a paid role as a Tutor within our Training & Education department. Reflecting on her journey, she says: "Well, volunteering means to discover yourself first of all. Secondly, it means to meet new people that can become your mentors and more than that, your friends. It means growing mentally, developing professionally, and finding your purpose in life. On arrival in the UK in 2021, I was at the lowest point in my life. I was a new migrant with no friends, no job, and no purpose in life. I would say it is not so easy to adapt to a new country and culture. Then I met Veronika who introduced me to the Renewal Programme and I started helping other people by giving my time, energy, and knowledge. Well, that thing helped me more than I was thinking at that time. I would say for sure – volunteering is a powerful thing in changing people's lives." Natalia

#### **Connect Newham and Activity Buddy services**

Our "Connect Newham" Telephone Befriending Service in partnership with Age UK East London and SUBCO Trust came to an end in December 2022 after 2 years of delivery. The service was aimed at Newham residents aged 18+ and experiencing feelings of loneliness and isolation. Residents were matched with a trained volunteer befriender for an agreed number of telephone calls. This service proved very valuable, especially during the pandemic when loneliness was a major issue, however as the pandemic ended there became a greater need for in-person services and so we developed an "Activity Buddy" service which helped to transition people from the telephone befriending service and into face-to-face services. Both projects have been very well received and have brought local people together through conversation and activity so that they can stay positive and connected. The table below shows the impact of the project in 2022/23:

	Telephone Befriending (Apr 22 – Dec 22)	In-Person Befriending attendees	Activity Buddy volunteers
Clients	29	82	N/A
Volunteers	19	N/A	16

#### For the year ended 31 March 2023

#### **Connect Newham and Activity Buddy Case Study**

This client was referred by the immigration team at the Renewal Programme. They also access our food bank and have been part of our support network for a while. The client had experienced a traumatic past which involved being trafficked to the UK. This has had a huge impact on their mental health. They share an accommodation with a friend who provided them with a small room. The client reported feeling very isolated and lonely at home as the friend had a full-time job and hardly gets to spend time with them. During our initial assessment, the client had selected a response of 'none of the time' when asked about regularity of social interactions. We offered the client a 10-week support plan and matched her with a befriender around a similar age. The client was very reserved, and it was difficult to hear her on the phone, which gradually improved throughout the period. The client was then introduced to our Get Together session which they eventually joined after some reassurance by the befriender. The client had shared that they are not comfortable in a social setting and find it extremely difficult to eat anything as they feel too paranoid. Previously we have encouraged the client to sit at our café for some tea and coffee, but they had always refused. After doing some sessions and activities, the client started to take part in the group conversations. They enjoyed the activities, mostly drawing and colouring, this was the best way for them to express their feelings. They also helped themselves to refreshments which was positive progress. In their follow-up assessment, the client selected 'I am happy here' and that they liked the group and the people. Additionally, their score for social interaction had now changed from 'none of the time' to 'some of the time'. The client has really evolved as a person and is still taking part in social activities such as the warm banks and will soon be joining our cooking classes too.

#### Stay Warm in Newham Project

In January 2023 we launched our important new 'Stay Warm in Newham' project in partnership with the Cadent Foundation and Groundworks. The project was set up in direct response to the many thousands of Newham residents struggling with the cost of living crisis, and in particular, rising fuel costs. In October 2022 we conducted our Cost-of-Living Crisis survey, which revealed that 77% of residents felt financially worse off compared to the previous year, and that 27% planned not to use heating in order to cope with rising fuel costs. Thanks to funding from the Cadent Foundation, Stay Warm in Newham delivers a number of initiatives to support struggling residents, including "Energy Champions" training for peer focussed support, free access to regular warm bank sessions and specialist advice from Groundwork London on energy related issues. There is also provision of an energy related hardship grant to some of the most vulnerable residents. A regular hot meals service and volunteer led cooking classes are also provided to encourage residents to try different energy saving methods. At the project launch we were joined by the Mayor of Newham, partners, community leaders, and most importantly local residents of Newham to discuss how we can better support the most vulnerable in our community. To date the project has achieved the following outcomes described in the table below:

Green Doctor Referrals	Green Doctor energy advice appointments completed	No. of warm bank sessions delivered	Energy Champion volunteers recruited
56	0	21 (Avg 45/50 residents per session)	3

#### For the year ended 31 March 2023



Stay Warm in Newham Project launch January 2022

#### Stay warm in Newham case study:

Ms. K is an elderly Newham resident living alone and is considered vulnerable due to her age and medical conditions. She is also impacted by poverty and is a regular recipient of the Renewal Programme's Food Bank Service. On hearing about the Stay Warm in Newham Project, Ms. K made it known that she was struggling with high energy and water bills and has an extremely cold home. Overwhelmed by her poor living conditions and rising bills, Ms. K shared that this situation was having a detrimental effect on her mental health. Ms. K was offered advice and support through the project, including from our partner organisation the Groundworks Green Doctors service. Ms. K was supported to make an application to the Thames Water Assistance Fund which resulted in a 50% reduction in her water bills and provided her with a debt payment plan that included an element of match funding from the project, alleviating some of her financial burdens. After a home visit from the Groundworks Green Doctors, she was further supported with energy and water-saving advice, as well as being provided with energy-saving devices such as LED light bulbs, radiator panels, and draught-proofing. Additional measures such as improving her loft insulation are also now in process to help enhance her home life as a vulnerable elderly person and to alleviate her financial burdens.

Progress against objective 5 - Provision of high-quality youth services for Newham young people, supporting them to develop increased confidence, learning and skills.

#### **Service Overview**

Our Youth Services help young people learn about themselves, others and society through informal education and a wide range of activities. Our work helps to prepare them for life in today's world, diverts them from crime and anti-social behaviour and is also great fun. Through a wide range of activities such as sports, discussion groups, cooking and growing food, fashion, and IT, our young people learn about respect for

#### Trustees' annual report

#### For the year ended 31 March 2023

themselves and others, self-sufficiency and how to achieve their ambitions. The Renewal Programme's Youth Services are purely community-based, often taking part in our main office space as well as various locations around the borough including community centres, libraries and schools. Through our seasonal programmes, we strive to transform and empower young people living in the borough to support them in being better equipped for their future. Over the course of the year we have delivered a number of projects to help our young people thrive.

#### **Outcomes and impact**

Open Access Youth Sessions - In collaboration with Bonny Downs Community Association (BDCA), we continued delivery of our "Empower Youth" project, a popular and inclusive youth program for Newham's East Ham area. The varied and popular programme of activities was co-produced with young people and the regular sessions delivered comprise of extra tuition/homework support, debating and discussion groups, sports activities, arts & crafts, games, consoles and volunteering the community. During term time, activities were delivered 6 days per week. Many of the young people attending these sessions would otherwise be roaming the streets on evenings and weekends, often citing difficult relationships at home or unsatisfactory housing conditions as the reason for staying out. In the year to 31 March 2023, 240 young people from a very wide range of ethnic and cultural backgrounds had participated in activities delivered directly by the Renewal Programme, with a total of 2052 attendances at these sessions. The following You Tube video link gives a good summary of this project: <a href="https://youtu.be/DZ3fmZQAeOQ">https://youtu.be/DZ3fmZQAeOQ</a>

#### Youth Project case study

We first met RM when she came to one of our open access general youth programs at a park setting in E6, she was 15 years old. The youth workers encouraged her to attend regularly and join in with a range of activities. RM disclosed to one of our team that she was self-harming, so a referral was made to the Safeguarding team who confirmed that the family were already known to social services. Our youth staff attended meetings with RM's social workers and school representatives to draft a plan to better support RM moving forwards. RM told the social work team that she really liked attending sessions at the Renewal Programme and she felt supported by our youth staff. In January 2023, we agreed that RM would be given a trial as a young volunteer at one of our arts and crafts sessions for primary age children. This has worked out extremely well, with RM attending every session as a volunteer. The additional support by our staff and the volunteering opportunity given to RM has been transformational and her goal is to now to become a police officer.

School holiday activities and trips - Thanks to funding from the Healthy Activities and Food government funded scheme and East End Community Foundation grant funding, we were able to deliver a full programme of free to access activities in the Easter, summer and Christmas holidays of 2022/23. We worked closely with both Kensington and Essex Primary Schools in hosting extensive summer activity programmes. The activities delivered benefitted young people aged 5 - 19 years old and consisted of a diverse range of physical, sports-based, social, practical and creative activities and workshops. Over the course of the year our holiday activity programs benefitted 624 unique participants, with 4,486 attendances across the year. We were also able to provide temporary employment for 12 members of staff to help support the activities. As part of the school holiday activities, we also took young people on a range of exciting trips and outings, including for example to Youth Snow Camp, a project that offers skiing and snowboarding opportunities for young people. After taking part in Youth Snow Camp, one of our participants, Louise, earned a bursary to travel abroad to Italy to complete a skiing instructor level 1 course – read her brief story below.

#### For the year ended 31 March 2023



## Youth Snow Camp!

Louise was chosen to receive a full bursary to attend Youth Snow Camp because of her commitment and dedication. With this, she was able to travel to Italy where she spent a week in the mountains, shadowing a qualified instructor as part of her Level 1 Sports Instructor qualification. Louise said:

"I had the best experience of my life, I have made friends for life and a community I can come back to no matter what. Being in the mountains made me realise how much I want to travel and the life skills and lessons helped my confidence and gave me knowledge I can use in my future as I want to teach. Thank you for the amazing opportunity Renewal Programme!"

After-School Tuition - funded by the Jack Petchey Foundation, we continued our project to provide free after-school tutoring for students needing additional academic support. Spanning subjects including maths and science (for ages 15-16) and basic literacy and numeracy (for ages 10-11), this project also incorporated online personalized tutoring in mathematics for those nearing their GCSE exams. This project benefitted 67 young people during 2022/23.



#### **Jack Petchey awards scheme**

Josiah attends one of our after school tuition groups as he has been struggling with Maths. He has shown remarkable commitment in improving his skills in this area and has encouraged others to join the tuition classes. He is also a regular attendee at our other youth sessions and is very popular amongst his peers as he is always polite and supports others whenever he can. Josiah chose for the award funding to be spent on a group trip to the cinema and 10-pin bowling.

#### For the year ended 31 March 2023

#### **RISK MANAGEMENT**

Our approach to risk is to develop an organisational culture that optimises our ability to achieve our strategic objectives while ensuring appropriate management of risks. A trustees' away day was held on 7<sup>th</sup> October 2022 and was attended by 10 trustees and the senior management team. The main focal point of the day was to review progress against our strategic plan published in October 2021, as well as to review the major risks of the charity. The Trustees have therefore adequately identified and reviewed the risks to which the charity is exposed and work with the senior management team to ensure that appropriate controls are in place to provide reasonable assurance against each risk area. The main risks that the charity faces include:

- Lack of Financial Sustainability
- Security of tenure at current leased properties
- Lack of strategic vision / mission drift / failure of charity objectives being met
- Poor staff morale, training, retention and wellbeing
- IT failure / downtime / loss of data / cyber attack

A detailed risk register is in place and reviewed on a regular basis both operationally and strategically to help manage the on-going risks of the charity. Risk assessments are in place across all services and staff receive appropriate training.



Trustees away day 2022

#### For the year ended 31 March 2023

#### **RESERVES POLICY**

The Trustees have set a Reserves Policy as per guidance from Charity Commission to protect the charity against drops in income or allow it to take advantage of new opportunities. The Board aims to hold three to six months' expenditure equivalent to between £400,000 and £800,000 as current assets within unrestricted reserves, in accordance with the charity's Reserves Policy. At the year-end there were unrestricted reserves of £744,298. Reserves are held to meet potential entitlements to severance pay if required, plus the cost of fulfilling contracts for utilities, rent etc. during the notice period required at the charity's properties. Ensuring there are sufficient funds to cover severance pay is essential due to the risk that contracts could come to an end and not be renewed, plus allowing the time to manage an orderly consultation period and exit for staff. The Board has decided to allocate a reserve of £100,000 to enable the charity to manage any future significant structural change arising through the requirement to move premises or the development of our housing service.

#### **FINANCIAL REVIEW**

Despite the challenging financial times, we are extremely grateful to all our grant funders and commissioners who have continued to support the work of the charity. Through increased efforts in fundraising and a prudent approach to resource management, we are pleased to report that there has been an increase in total charity funds this year from £889,252 in 2022 to £923,469 in 2023. Our overall position remains relatively healthy, although the variety of our funding sources needs strengthening. Reserve levels are relatively healthy at present and reflect our agreed policy. In the trustees' opinion, sufficient resources are in place or anticipated to enable the charity to continue in operation for the foreseeable future.

#### **FUNDRAISING ACTIVITY STATEMENT**

The Renewal Programme undertakes a range of fundraising activities and receives donations from a wide range of donors and supporters, including trusts and foundations, individuals and public bodies. The majority of our income is generated from fundraising activities targeted at trusts and foundations and the local authority. Income from individual donations is achieved through fundraising events and online giving. We are members of and comply with the fundraising standards set by the Fundraising Regulator. The Renewal Programme does not outsource any of its fundraising activities to third parties and we received no complaints regarding our fundraising activities in the year.



A £10,000 grant awarded by the Nationwide Building Society towards our RAMP Project

#### For the year ended 31 March 2023

#### **BRANDING REVIEW**

Following our 50th anniversary milestone in 2021 we launched a fresh brand in October 2022 to herald a new era for the charity, with a new logo, external signage and website refresh to accompany our new strapline of "Connection, Growth, Progress". With design input from our staff team, volunteers and service users, our new logo is modern and vibrant, depicting a welcome for all and a process of ongoing reflection and growth. Alongside the brand refresh, we also developed a detailed new communications plan which seeks to provide a focused and integrated approach to our marketing and communication functions. The new plan sets out three key strategies to aid our work moving forward:

- raise awareness of the Renewal Programme
- raise additional funds to support the work of the charity
- recruit new volunteers to work across the charity's projects



Our new logo and external signage

#### **FUTURE PLANS**

In June 2023 the charity took on a short term lease for a vacant plot of land next to our main premises at 395 High Street North. The large 600m2 site is earmarked for future redevelopment, however we have successfully negotiated meanwhile use of the site for community benefit until it is built on. Our proposal is to co-create activities with local people, focusing on food growing and greening, sports, arts and community events.

Other plans and priorities for the 2023/24 financial year will include:

- Continued effective delivery of all our current projects.
- Planning towards the development of a new strategy post 2024 which marks the end period of our "Double Down, Rise Up" strategic plan.
- Continuing to support residents through the long-term effects of both covid-19 and the ongoing cost
  of living crisis.
- Security of tenure continue positive discussions and conclude agreement of a new lease at our main premises.

#### For the year ended 31 March 2023



Staff inspecting the new meanwhile space next to 395 High Street North

- Trusted Charity status having started the process in 2022 but hampered by limited staff capacity, we will be looking to complete our application for Trusted Charity level 1 status in 2023/24.
- Environmental impact develop our existing work with a greater awareness of our environmental impact. We will review our energy consumption, reduce waste and increase recycling where possible.
- Co-production and lived experience we will look to continue develop co-production more intentionally, enabling closer working relationship with our service users ensuring that services are designed with them and by them rather than for them.
- To develop a clearer focus on service provision for refugees, asylum seekers and undocumented migrants, including expansion of immigration services if possible.
- To embed the effective delivery of the new Newham Young Carers service.

## Trustees' annual report

## For the year ended 31 March 2023

## **Auditor**

Sayer Vincent LLP was re-appointed as the charitable company's auditor during the year and has expressed its willingness to continue in that capacity.

Approved by the Board of Management on 6 November 2023 and signed on its behalf by

Dave Eldridge Chair Ifeoma Okafor Treasurer

#### Trustees' annual report

#### For the year ended 31 March 2023

#### Statement of responsibilities of the trustees

Law applicable to charities in England and Wales requires the trustees to prepare financial statements for each financial year which give a true and fair view of the charity's financial activities during the period and of its financial position at the end of the period.

In preparing financial statements giving a true and fair view, the trustees should follow best practice and:

- · Select suitable accounting policies and then apply them consistently
- · Observe the methods and principles in the Charities SORP
- · Make judgements and estimates that are reasonable and prudent
- · State whether applicable UK Accounting Standards and statements of recommended practice have been followed, subject to any material departures disclosed and explained in the financial statements
- · Prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charity will continue in operation

The trustees are responsible for keeping proper accounting records that disclose with reasonable accuracy at any time the financial position of the charity and enable them to ensure that the financial statements comply with the Charities Act 2011. They are also responsible for safeguarding the assets of the charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

The trustees are responsible for the maintenance and integrity of the corporate and financial information included on the charity's website. Legislation in the United Kingdom governing the preparation and dissemination of financial statements may differ from legislation in other jurisdictions.

In so far as the trustees are aware:

- There is no relevant audit information of which the charitable company's auditor is unaware
- The trustees have taken all steps that they ought to have taken to make themselves aware of any relevant audit information and to establish that the auditor is aware of that information

#### To the members of

#### **Newham Community Renewal Programme**

## Opinion

We have audited the financial statements of Newham Community Renewal Programme (the 'charitable company') for the year ended 31 March 2023 which comprise the statement of financial activities, balance sheet, statement of cash flows and notes to the financial statements, including significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including FRS 102 *The Financial Reporting Standard applicable in the UK and Republic of Ireland* (United Kingdom Generally Accepted Accounting Practice).

In our opinion, the financial statements:

- Give a true and fair view of the state of the charitable company's affairs as at 31 March 2023 and of its incoming resources and application of resources, including its income and expenditure for the year then ended
- Have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice
- Have been prepared in accordance with the requirements of the Companies Act 2006

## Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the charitable company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

## Conclusions relating to going concern

In auditing the financial statements, we have concluded that the trustees' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on Newham Community Renewal Programme's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the trustees with respect to going concern are described in the relevant sections of this report.

#### To the members of

#### **Newham Community Renewal Programme**

## Other Information

The other information comprises the information included in the trustees' annual report, other than the financial statements and our auditor's report thereon. The trustees are responsible for the other information contained within the annual report. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon. Our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the course of the audit, or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether this gives rise to a material misstatement in the financial statements themselves. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

## Opinions on other matters prescribed by the Companies Act 2006

In our opinion, based on the work undertaken in the course of the audit:

- The information given in the trustees' annual report for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- The trustees' annual report, including the strategic report has been prepared in accordance with applicable legal requirements.

## Matters on which we are required to report by exception

In the light of the knowledge and understanding of the charitable company and its environment obtained in the course of the audit, we have not identified material misstatements in the trustees' annual report. We have nothing to report in respect of the following matters in relation to which the Companies Act 2006 requires us to report to you if, in our opinion:

- Adequate accounting records have not been kept, or returns adequate for our audit have not been received from branches not visited by us; or
- The financial statements are not in agreement with the accounting records and returns; or
- Certain disclosures of trustees' remuneration specified by law are not made; or
- We have not received all the information and explanations we require for our audit; or
- The directors were not entitled to prepare the financial statements in accordance with the small companies regime and take advantage of the small companies' exemptions in preparing the trustees' annual report and from the requirement to prepare a strategic report.

## Responsibilities of trustees

As explained more fully in the statement of trustees' responsibilities set out in the trustees' annual report, the trustees (who are also the directors of the charitable company for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied

#### Independent auditors' report

#### To the members of

#### **Newham Community Renewal Programme**

that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the charitable company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

## Auditor's responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The extent to which our procedures are capable of detecting irregularities, including fraud are set out below.

## Capability of the audit in detecting irregularities

In identifying and assessing risks of material misstatement in respect of irregularities, including fraud and non-compliance with laws and regulations, our procedures included the following:

- We enquired of management and the board of trustees, which included obtaining and reviewing supporting documentation, concerning the charity's policies and procedures relating to:
  - Identifying, evaluating, and complying with laws and regulations and whether they were aware of any instances of non-compliance;
  - Detecting and responding to the risks of fraud and whether they have knowledge of any actual, suspected, or alleged fraud;
  - The internal controls established to mitigate risks related to fraud or non-compliance with laws and regulations.
- We inspected the minutes of meetings of those charged with governance.
- We obtained an understanding of the legal and regulatory framework that the charity operates in, focusing on those laws and regulations that had a material effect on the financial statements or that had a fundamental effect on the operations of the charity from our professional and sector experience.
- We communicated applicable laws and regulations throughout the audit team and remained alert to any indications of non-compliance throughout the audit.
- We reviewed any reports made to regulators.

## Independent auditors' report

#### To the members of

#### **Newham Community Renewal Programme**

- We reviewed the financial statement disclosures and tested these to supporting documentation to assess compliance with applicable laws and regulations.
- We performed analytical procedures to identify any unusual or unexpected relationships that may indicate risks of material misstatement due to fraud.
- In addressing the risk of fraud through management override of controls, we tested the
  appropriateness of journal entries and other adjustments, assessed whether the judgements
  made in making accounting estimates are indicative of a potential bias and tested significant
  transactions that are unusual or those outside the normal course of business.

Because of the inherent limitations of an audit, there is a risk that we will not detect all irregularities, including those leading to a material misstatement in the financial statements or non-compliance with regulation. This risk increases the more that compliance with a law or regulation is removed from the events and transactions reflected in the financial statements, as we will be less likely to become aware of instances of non-compliance. The risk is also greater regarding irregularities occurring due to fraud rather than error, as fraud involves intentional concealment, forgery, collusion, omission or misrepresentation.

A further description of our responsibilities is available on the Financial Reporting Council's website at: <a href="https://www.frc.org.uk/auditorsresponsibilities">www.frc.org.uk/auditorsresponsibilities</a>. This description forms part of our auditor's report.

## Use of our report

This report is made solely to the charitable company's members as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the charitable company's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company and the charitable company's members as a body, for our audit work, for this report, or for the opinions we have formed.

Joanna Pittman (Senior statutory auditor)
20 November 2023
for and on behalf of Sayer Vincent LLP, Statutory Auditor
Invicta House, 108-114 Golden Lane, LONDON, EC1Y OTL

## Newham Community Renewal Programme Limited

Statement of Financial Activities (incorporating an income and expenditure account)

For the year ended 31st March 2023

	Note	Restricted funds £	Unrestricted funds £	2023 Total £	2022 Total £
Income					
Income from					
Donations and Legacies		_	24,244	24,244	58,837
Other Trading Activities		_	548	548	1,927
Interest income		_	6,595	6,595	1,044
Government Furlough Grant		_	_	-	2,513
Income from charitable activities	2				
Training and Education		4,238	244,919	249,157	279,272
Advice and Support		165,896	95,762	261,658	363,758
Housing Services		, <u> </u>	890,799	890,799	814,806
Newham Carers' Network		_	-	· -	87,971
Youth Services		20,461	141,833	162,294	147,286
Community Facilities		_	80,738	80,738	65,615
Volunteering		10,000	48,784	58,784	62,475
Total income	-	200,595	1,534,222	1,734,817	1,885,504
Expenditure Expenditure on raising funds	-		590	590	300
Expenditure on charitable activities					
Training and Education		8,537	182,861	191,398	199,357
Advice and Support		130,184	82,532	212,716	346,265
Housing Services		_	814,850	814,850	811,400
Newham Carers' Network		31,302	, _	31,302	77,561
Youth Services		34,605	150,117	184,722	115,406
Community Facilities		_	168,527	168,527	182,124
Core Cost Funding		31,816	_	31,816	_
Volunteering		5,610	59,069	64,679	66,077
Total expenditure	3	242,054	1,458,546	1,700,600	1,798,490
Net movement in funds	-	(41,459)	75,676	34,217	87,014
Funds at 1 April 2022		220,630	668,622	889,252	802,238
Funds at 31 March 2023	12	179,171	744,298	923,469	889,252

All of the above results are derived from continuing activities. There were no other recognised gains or losses

# **Balance sheet**

As at 31st March 2023

Company no. 01327924

	Note	2023 £	2022 £
Fixed assets Tangible fixed assets	9	7,306	11,551
	<del>-</del>	7,306	11,551
Current assets Debtors Short-term deposit Cash at bank and in hand	10	185,399 369,189 525,759	69,279 363,175 661,593
	_	1,080,347	1,094,047
Creditors: amounts due within one year	11	(164,184)	(216,346)
Net current assets		916,163	877,701
Net assets	_	923,469	889,252
Funds Restricted funds Revenue	_	179,171	220,630
Designated Funds Property Reserve Services Reserve		100,000 70,127	100,000 70,127
Unrestricted funds General		574,171	498,495
Total funds	12,13	923,469	889,252

Approved by the Board of Management on 6 November 2023 and signed on its behalf by

Dave Eldridge Chair

# **Statement of Cashflows**

	2023	_	2022	
Cach flows from aparating activities:	£	£	£	£
Cash flows from operating activities:  Net income/(expenditure) for the year	34,217		87,014	
Adjustments for:	31,217		07,011	
Depreciation charges	4,245		4,505	
Interest from short term deposit	(6,014)		(993)	
(Increase) / Decrease in debtors	(116,120)		107,807	
Decrease in creditors	(52,162)		(45,684)	
Net cash provided by (used in) operating activities		(135,834)		152,649
Change in cash and cash equivalents in the year		(135,834)		152,649
Cash and cash equivalents at the beginning of the year	_	661,593		508,944
Cash and cash equivalents at the end of the year	<u>-</u>	525,759		661,593

#### Notes to the financial statements

#### For the year ended 31st March 2023

### 1 Accounting policies

#### a) Statutory information

Newham Community Renewal Programme Limited is a charitable company limited by guarantee and is incorporated in England and Wales.

The registered office address and principal place of business is 395 High Street North, Manor Park, London E12 6PG.

#### b) Convention

The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) – (Charities SORP FRS 102), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) and the Companies Act 2006.

The trustees have assessed whether the use of the going concern basis is appropriate and have considered possible events or conditions that might cast significant doubt on the ability of the Charity to continue as a going concern. The trustees have made this assessment for a period of at least one year from the date of approval of the financial statements. In particular the trustees have considered the Charity's forecasts and projections. After making enquiries the trustees have concluded that there is a reasonable expectation that the Charity has adequate resources to continue in operational existence for the foreseeable future. The Charity therefore continues to adopt the going concern basis in preparing its financial statements.

The trustees consider that there are no material uncertainties about the charity's ability to continue as a going concern.

Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy or note.

### c) Donations and Legacies

Donations, legacies and gifts are included in full in the statement of financial activities when receivable. Volunteer time is not included in the financial statements.

## d) Grants and Commissioned Services income recognition

Income from grants and commissioned services is recognised in full in the statement of financial activities in the year in which the income is receivable.

## e) Rental income recognition

Rental income is included in full in the statement of financial activities when receivable. Contractual and fee income is recognised in the financial statements to the extent that entitlement had been earned at the year end through performance of the contract.

## f) Deferred income

Where unconditional entitlement to income receivable is dependent upon fulfilment of conditions within the charity's control, the incoming resources are recognised when there is sufficient evidence that conditions will be met. Where there is uncertainty as to whether the charity can meet such conditions the incoming resource is deferred.

#### g) Grants for the purchase of fixed assets

Grants for the purchase of fixed assets are credited to restricted incoming resources when receivable. Depreciation of fixed assets purchased with such grants is charged against the restricted fund. Where a fixed asset is donated to the charity for its own use, it is treated in a similar way to a restricted grant.

### 1 Accounting policies (continued)

#### h) Expenditure

Expenditure is recognised in the period in which it is incurred. Expenditure includes attributable VAT which cannot be recovered.

Expenditure is allocated to the particular activity where the cost relates directly to that activity. Support costs include the salary and overhead costs not directly related to the charitable activity and Governance costs are the costs associated with the governance arrangements of the charity. These costs are associated with constitutional and statutory requirements and include any costs associated with the strategic management of the charity's activities. Support costs and Governance costs are allocated to the charitable activities in proportion to direct staff costs as follows:

	2023
RP Training and Education	15.34%
Community Facilities	6.89%
Advice and Support	16.63%
	41.13%
Newham Carers' Network	2.32%
RP Youth Services	11.75%
Core Cost Funding	0.32%
Volunteering	5.62%
1	00.00%

Expenditure on raising funds relate to the costs incurred by the charitable company in raising funds for the charitable work.

#### j) Depreciation

Depreciation is provided at rates calculated to write down the cost of each asset to its estimated residual value over its expected useful life. The depreciation rates in use are as follows:

Furniture, fixtures and fittings	20% straight line
Office equipment	25% straight line

Items of equipment are capitalised where the purchase price exceeds £500. Depreciation costs are allocated to activities on the basis of the use of the related assets in those activities. Assets are reviewed for impairment if circumstances indicate their carrying value may exceed their net realisable value and value in use.

## j) Restricted funds

Restricted funds are to be used for specific purposes as laid down by the donor. Expenditure which meets these criteria is charged to the fund together with a fair allocation of management and support costs.

## k) Unrestricted funds

Unrestricted funds are donations and other income receivable or generated for the objects of the charity.

### Reserve transfers

Transfers from general to restricted funds are made to cover funding shortfalls on restricted activities.

# m) Leased assets

Rentals payable under operating leases, where substantially all the risks and rewards of ownership remain with the lessor, are charged to the statement of financial activities on a straight line basis over the length of the lease.

#### n) Pension scheme

The charitable company operates a defined contribution pension scheme. The assets of the scheme are held separately from those of the charitable company in an independently administered fund. The pension cost charge represents contributions payable under the scheme by the charitable company to the fund. The charitable company has no liability under the scheme other than for the payment of those contributions.

### o) Donated goods

Donated goods represent assets donated for distribution or use by the charity. Assets given for distribution are recognised as incoming resources only when distributed. Assets given for use by the charity are recognised when receivable. Donated goods are valued at the amount actually realised from the disposal of the assets or at the price the charity would otherwise have paid for the assets.

#### Notes to the financial statements

#### For the year ended 31st March 2023

### 1. Accounting policies (continued)

#### p) Financial Instruments

Financial assets such as cash and debtors are measured at their present value of the amounts receivable, less an allowance for the expected level of doubtful receivables. Financial liabilities such as trade creditors, loans and finance leases are measured at the present value of the obligation. An equity instrument is any contract that evidences a residual interest in the assets of the charity after deducting all of its liabilities.

The charity only has financial assets and financial liabilities of a kind that qualify as basic financial instruments. Basic financial instruments are initially recognised at transaction value and subsequently measured at their settlement value with the exception of bank loans which are subsequently measured at amortised cost using the effective interest method.

### q) Debtors

Trade and other debtors are recognised at the settlement amount due after any trade discount offered. Prepayments are valued at the amount prepaid net of any trade discounts due.

#### r) Cash at bank and in hand

Cash at bank and cash in hand includes cash and short term highly liquid investments with a short maturity of three months or less from the date of acquisition or opening of the deposit or similar account. Cash balances exclude any funds held on behalf of service users.

#### s) Short term deposits

Short term deposits includes cash balances that are invested in accounts with a maturity date of between 3 and 12 months.

#### t) Creditors and provisions

Creditors and provisions are recognised where the charity has a present obligation resulting from a past event that will probably result in the transfer of funds to a third party and the amount due to settle the obligation can be measured or estimated reliably. Creditors and provisions are normally recognised at their settlement amount after allowing for any trade discounts due.

## 2a Income from charitable activities - Current Year

Restricted income	RP Training and Education £	Advice and Support £	Newham Carers' Network £	RP Youth Services £	Volunteering £	2023 £
Cadent	_	30,541	-	-	-	30,541
Charles French	3,873	-	-	_	_	3,873
East End Community Fund	-		-	13,061	-	13,061
GLA Immigration	_	7,424	_	_	_	7,424
Groundwork	365	10,069	-	_	_	10,434
Jack Petchey	_	-	_	7,400	-	7,400
London Borough of Newham	_	9,900	_	_	-	9,900
London Catalyst	_	1,520	_	_	_	1,520
Nationwide	_	_	_	_	10,000	10,000
Society of Sacred Heart Church	_	6,000	_	_	_	6,000
Society of the Holy Child Jesus	-	15,000	-	_	-	15,000
South West Ham Child Welfare Society	_	4,700	_	_	_	4,700
Trussell Trust	_	30,000	_	_	_	30,000
Trust for London	-	50,742	-	-	_	50,742
Total restricted income	4,238	165,896	_	20,461	10,000	200,595

## 2b Income from charitable activities - Prior Year

Restricted income						
	RP Training	Advice	Newham			
	and	and	Carers'	RP Youth		
	Education	Support	Network	Services	Volunteering	2022
	£	£	£	£	£	£
Big Lottery Fund	-	_	87,971	_	_	87,971
Charities Trust (Barclays)	_	-	-	250	_	250
Charles French	5,000	-	-	-	_	5,000
City Bridge Trust	9,875	-	-	-	_	9,875
Community Links	300	-	-	-	_	300
Digital Inclusion	_	17,149	-	-	_	17,149
East End Community Foundation	_	_	_	9,000	_	9,000
GLA Immigration	_	29,694	-	-	_	29,694
Groundwork Tesco Community Grant	9,096	1,050	-	-	_	10,146
Immigration	_	50,000	-	-	_	50,000
Jack Petchey	_	-	-	7,100	_	7,100
London Borough of Newham	_	8,374	_	_	_	8,374
Microgrants	-	16,950	_	_	_	16,950
Society of the Holy Child Jesus	-	24,425	_	_	_	24,425
Society of the Sacred Heart Food	_	4,000	_	_	_	4,000
Souter Charitable Trust ESOL	3,000	_	_	_	_	3,000
South West Ham Child Welfare Society	_	1,400	_	_	_	1,400
Trust for London	_	49,392	_	_	_	49,392
The Language Shop	2,128	_	_			2,128
Total restricted income	29,399	202,434	87,971	16,350	_	336,154

## 2 Income from charitable activities (continued)

## Unrestricted income

	RP Training and Education £	Advice and Support £	RP Housing £	RP Youth Services £	Community Facilities £	Volunteering £	2023 £	2022 £
London Borough of Newham Fee Income & Other Income Donations – Individuals and organisations Other – including bad debt write back	229,884 35 15,000 -	80,000 420 15,342	156,031 730,195 - 4,573	141,833 - - -	80,738 - -	48,784 - - -	656,532 811,388 30,342 4,573	638,992 724,736 119,908 1,393
Total unrestricted income from charitable activities	244,919	95,762	890,799	141,833	80,738	48,784	1,502,835	1,485,029
Voluntary Income Fee income Interest income from short term deposit Interest income other							24,244 548 6,014 581	58,837 1,927 993 51
Total unrestricted income from raising fund	s					-	31,387	61,808
Government Furlough Grant							-	2,513
Total unrestricted income						_	1,534,222	1,549,350

#### 3a Total Expenditure - Current Year

	Cost of Raising funds £	Support services £	Training and Education £	Advice and Support £	Housing Services £	Newham Carers' Network £	Youth Services £	Community Facilities (395) £	Core Cost Funding £	Volunteering £	2023 £
Staff costs (note 4)	-	222,349	126,239	136,819	338,383	19,091	96,643	56,647	2,603	46,248	1,045,022
Project costs											
Activities & other	-	12,881	13,826	17,515	228,769	1,816	46,251	-	181	156	321,395
Consultancy & outsource costs	-	48,648	-	2,960	18,865	-	-	-	5,450	-	75,923
Publicity & subscriptions	-	3,907	1,494	345	383	-	2,562	4,860	-	52	13,603
Overheads											
Office costs	590	14,928	488	1,589	7,485	8	1,477	310	22,296	153	49,324
Premises cost	-	5,668	30	29	88,748	2,921	30	84,092	270	-	181,788
Depreciation	-	3,760	-	-	-	-	-	485	-	-	4,245
Audit fees	_	9,300		-			-	_	_		9,300
	590	321,441	142,077	159,257	682,633	23,836	146,963	146,394	30,800	46,609	1,700,600
Allocation*	-	(321,441)	49,321	53,459	132,217	7,466	37,759	22,133	1,016	18,070	-
Expenditure	590	-	191,398	212,716	814,850	31,302	184,722	168,527	31,816	64,679	1,700,600

<sup>\*</sup>Costs have been apportioned based on staff costs for each service area.

#### 3b Total Expenditure - Prior Year

	Cost of Raising funds	Support services £	Training and Education £	Advice and Support £	Housing Services £	Newham Carers' Network £	Youth Services £	Community Facilities (395) £	Core Cost Funding £	Volunteering £	2022 £
Staff costs (note 4)	-	214,638	133,246	138,323	336,263	46,816	68,067	57,959	-	46,532	1,041,844
Project costs  Activities & other  Consultancy & outsource costs Bad debt expense Equipment Maintenance Publicity & subscriptions  Overheads  Office costs Premises cost Depreciation Audit fees	300 - - 300 - - - 300	15,796 44,371 - - 6,780 41,584 9,747 3,589 8,100 344,605	8,707 - - 945 950 - - - 143,848	143,199 - - - 5,469 811 839 - - - 288,641	225,121 - 16,714 - 499 12,261 80,692 	10,615 - - 103 277 14 - - 57,825	15,766 - - - 648 2,569 - - - 87,050	893 - - - 1,633 96,578 916 - 157,979	- - - - -	6 - - - - 154 - - - 46,692	420,103 44,371 16,714 - 14,444 60,539 187,870 4,505 8,100
Allocation*	-	(344,605)	55,509	57,624	139,850	19,736	28,356	24,145	-	19,385	-
Expenditure	300	_	199,357	346,265	811,400	77,561	115,406	182,124	_	66,077	1,798,490

 $<sup>{}^{\</sup>star}\text{Costs}$  have been apportioned based on staff costs for each service area.

The average number of employees calculated during the year was:

## For the year ended 31st March 2023

## 4 Staff costs

(Staff numbers are included on a headcount basis and do not take into account part time working) 2023 2022 No. No. 9 10 Training and Education Advice and Support 6 5 7 **Housing Services** 8 2 Newham Carers' Network 1 7 6 **Youth Services** 4 Community Facilities 4 1 1 Volunteering 5 6 **Support Services** 41 41 Staff costs in respect of the above employees were as follows: 2022 2023

	_	_
Salaries and wages	859,955	833,244
Social security costs	58,665	59,394
Pension contributions	23,477	21,977
Agency & temporary staff costs	82,552	97,773
Recruitment costs	2,675	3,575
Redundancy costs	5,275	_
Staff training and welfare	5,494	14,516
HR Support	3,928	6,418

One employee earned between £70,000 – £80,000 during the year (2022 – none). No employees earned between £60,000 – £70,000 during the year (2022 – one).

The key management personnel of the Charity comprise the Chief Executive, Director of Training and Youth, Director of Support and Empowerment Services and Director of Financial Management and Support. The total employee benefits of the key management personnel of the Charity were £203,486 (2022: £158,680).

## 5 Board of Management expenses

Volunteer expenses

No board members received reimbursement of expenses during the year of £nil (2022: £nil).

3,001

1,045,022

4,947

1.041.844

## Notes to the financial statements

## For the year ended 31st March 2023

6	Net income for the year		
	This is stated after charging:	2023 £	2022 £
	Depreciation	4,245	4,505
	Auditors' remuneration (net of VAT)  - for audit work	9,300	8,100
	Operating lease rental: - property	44,528	44,528

## 7 Pension costs

The charity operates a defined contribution pension scheme. The scheme and its assets are held by independent managers. The pension charge represents contributions due from the charity and amounted to £23,477 (2022: £21,977). The charity has no liability other than to pay over contributions.

## 8 Taxation

The charitable company is exempt from corporation tax as all its income is charitable and is applied for charitable purposes.

## 9 Fixed assets

	Office Equipment & Fixtures and Fittings £	Total £
Cost	_	_
At 1 April 2022	28,087	28,087
At 31 March 2023	28,087	28,087
Depreciation		
At 1 April 2022	16,536	16,536
Charge for the year	4,245	4,245
At 31 March 2023	20,781	20,781
Net book value		
At 31 March 2023	7,306	7,306
At 31 March 2022	11,551	11,551

# Notes to the financial statements

10	Debtors		
		2023 £	2022 £
	Supported housing	<del>-</del>	
	Rent arrears	66,040	51,459
	Provision	(29,776)	(34,349)
		36,264	17,110
	Trade debtors	72,604	21,326
	Prepaid expenses Accrued income	29,748 46,783	24,412 6,431
	Accrued income	40,763	0,431
		185,399	69,279
11	Creditors: amounts due within 1 year	2023 £	2022 £
		<del>-</del>	_
	Trade creditors	58,783	57,104
	Accrued expenses	59,404	96,877
	Deferred income	14,999 18,074	32,514 17,284
	Taxation and social security VAT	4,323	2,444
	Other creditors	8,601	10,123
		164,184	216,346
	Movement in deferred income	<del></del>	
	Brought forward	32,514	59,252
	Released in year	(32,514)	(59,252)
	Deferred in year	14,999	32,514
		14,999	32,514

# 12a Movements in funds (current year)

						31st March
		1st April 2022 £	Income £	Expenditure £	Transfer £	2023 £
	Restricted funds	L	L	L	L	
	Training and Education	10,041	4,238	(8,537)	-	5,742
	Advice and Support	123,641	165,896	(130,184)	-	159,353
	Newham Carers' Network	31,302	<del>-</del>	(31,302)	-	_
	Youth Services	18,220	20,461	(34,605)	-	4,076
	Core Cost Funding	31,816	10.000	(31,816)	_	10,000
	Volunteering	5,610	10,000	(5,610)		
	Total restricted funds	220,630	200,595	(242,054)	_	179,171
	Designated funds					
	Property Reserve	100,000	-	_	-	100,000
	Services Reserve	70,127	-	-	-	70,127
	Total designated funds	170,127		-	-	170,127
	Unrestricted funds					
	General funds	498,495	1,534,222	(1,458,546)		574,171
	Total unrestricted funds	668,622	1,534,222	(1,458,546)	_	744,298
	Total funds	889,252	1,734,817	(1,700,600)	_	923,469
12b	Movements in funds (prior year)					
		1st April 2021	Income	Expenditure	Transfer	31st March 2022
		f 13t April 2021	£	£	Transfer	513C March 2022
	Restricted funds	-	-	-		_
	Training and Education	18,542	29,399	(37,900)	_	10,041
	Advice and Support	87,559	202,434	(166,352)	-	123,641
	Housing	6,830		(6,830)	-	<del>-</del>
	Newham Carers' Network	20,659	87,971	(77,328)	-	31,302
	Youth Services	16,146	16,350	(14,276)	_	18,220
	Core Cost Funding Volunteering	31,816 18,604	-	(12,994)	-	31,816 5,610
	volunteering			(12,994)		
	Total restricted funds	200,156	336,154	(315,680)	-	220,630
	Designated funds					
	Property Reserve	100,000	_	_	_	100,000
	Services Reserve	70,127	-	-	-	70,127
	Total designated funds	170,127			_	170,127
	Total designated falles					
	Unrestricted funds					
	General funds	431,955	1,549,350	(1,482,810)	-	498,495
	Total unrestricted funds	602,082	1,549,350	(1,482,810)	-	668,622
	Total funds	802,238	1,885,504	(1,798,490)	-	889,252
	•			<del></del>		

#### Notes to the financial statements

#### For the year ended 31st March 2023

#### 12c Movements in funds (continued)

#### **Purposes of Restricted Funds**

#### Training and Education

The Mercers grant has enabled us to work in partnership with local charity Rosetta Arts to provide an arts programme aimed at local people aged over 55 who may never have experienced art first hand before. Our City Bridge Trust grant was used to provide informal volunteer-lead classes for older women so that they may learn English and improve their ability to engage with the wider community. We were also able to support a new digital skills class for older people kindly funded by Charles S French Foundation. Funding to provide more support to local people for whom English is not their first language was also received from The Language Shop and Community Links. Groundworks also kindly provided funds to support a new employability project targeting those furthest from the job market.

### **Advice and Support**

This is a series of funds that provide advocacy and support services to refugees, asylum seekers and migrants. The needs of this client group have increased significantly as a result of covid-19 as many have no recourse to public funds and require additional support for food, clothes, basic household items and specialist advice services. We have been very grateful to receive funding support from a range of organisations including London over the border, South West Ham Child fund, Barclays covid-19 fund, The Felix Project, Fairshare, Newham Council, Aspers Good Causes, Arnold Clarke, Ford Britain Trust, The Order of the Friars Minor, Society of the Holy Child Jesus and the Souter Charitable Trust. These funds have enabled us to expand the frequency and range of crisis and community support services we provide as part of the RAMP project, for example our new digital inclusion hub which runs alongside our expanded foodbank offer. Trust for London have also continued to provide a grant to work jointly with fellow charity RAMFEL to provide free immigration advice to clients whilst also supporting their basic welfare needs. The Society of the Sacred Heart and Beaconsfield team ministry have also continued to provide much needed financial and practical support for the RAMP project, for which we are very grateful.

#### Housing

This year we also secured some small individual welfare grants for some of our hostel tenants to assist them with moving on to new permanent accommodation.

#### **Newham Carers' Network**

The Big Lottery grant focuses on empowering carers' physical and mental health and wellbeing. We will have completed this three year grant funded project in June 2022.

#### **Youth Services**

We are partnering with local charity Bonny Downs Community Association to jointly deliver youth services for the East Ham area, funded by the London Borough of Newham. We have also received funding from the Jack Petchey Foundation to provide tuition, equipment and support for young people in Newham. East End Community Foundation have funded school holiday and social action programmes for young people in Newham. The government funded "Healthy Activities and Food" (HAF) fund has enabled us to expand holiday activities and hot meals for young people in Newham.

#### Core Cost Funding

We received vital core cost funding support from City Bridge Trust, Barclays covid-19 fund and the National Lottery Community Fund towards additional operational costs through the pandemic.

## Volunteering

Our growing Volunteering Project received funds from the London Borough of Newham as part of the "Connect Newham" consortium. We also received funding from the Mercers Company towards expanding our use of volunteers through the pandemic, particularly supporting the establishment of our Chat Newham project providing telephone befriending for vulnerable and isolated adults in Newham.

#### **Property Reserve**

For responding to significant structural change, relocation and development of the housing service.

#### Services Reserve

In 2020 the charity secured agreement from the landlord of the hostel we manage to reimburse the charity for costs related to the landlord electric meter at the hostel. The Board of Trustees agreed to set this aside as an investment in supporting charitable activities in accordance with the 2023 Strategic Plan, particularly relating to volunteering services.

# Notes to the financial statements

13b

Analysis of fiet assets between fullus (current yea	u <i>)</i>		
	Restricted revenue funds £	Unrestricted funds £	Total funds £
Tangible fixed assets Current assets Creditors: Amounts falling due within one year	- 179,171 -	7,306 901,176 (164,184)	7,306 1,080,347 (164,184)
Net assets at 31 March 2023	179,171	744,298	923,469
Analysis of net assets between funds (prior year	)		
	Restricted revenue funds £		Total funds £
Tangible fixed assets Current assets Creditors: Amounts falling due within one year	- 220,630 -	11,551 873,417 (216,346)	11,551 1,094,047 (216,346)
Net assets at 31 March 2022	220,630	668,622	889,252

## Notes to the financial statements

## For the year ended 31st March 2023

# 14 Related party transactions

There were no related party transactions in the year to 31st March 2023 (2022: Two). Dwayne Callender of KC Traders is the brother of Damian Callender, the Director of Support and Empowerment at the Renewal Programme. During the prior year a total of two payments were made to KC Traders, totalling £1,755 in relation to building maintenance work carried out at 308 Barking Road.

## 15 Operating lease commitments

The charity's total future minimum lease payments under non-cancellable operating leases is as follows for each of the following periods

	2023	2022
	£	£
Property		
Less than one year	59,370	59,370
Two to five years	24,738	59,370
Total	84,108	118,740

# Notes to the financial statements

6	Prior Year SOFA		Restricted	Unrestricted	2022
			funds	funds	Total
		Note	£	£	£
	Income				
	Income from			50 00 <b>7</b>	
	Donations and Legacies		_	58,837	58,837
	Other Trading Activities		_	1,927	1,927
	Interest income		_	1,044	1,044
	Government Furlough Grant		-	2,513	2,513
	Income from charitable activities	2			
	Training and Education		29,399	249,873	279,272
	Advice and Support		202,434	161,324	363,758
	Housing Services		_	814,806	814,806
	Newham Carers' Network		87,971	_	87,971
	Youth Services		16,350	130,936	147,286
	Community Facilities		_	65,615	65,615
	Volunteering		-	62,475	62,475
	Total income	·	336,154	1,549,350	1,885,504
	Expenditure				
	Expenditure on raising funds		-	300	300
	Expenditure on charitable activities				
	Training and Education		37,900	161,457	199,357
	Advice and Support		166,352	179,913	346,265
	Housing Services		6,830	804,570	811,400
	Newham Carers' Network		77,328	233	77,561
	Youth Services		14,276	101,130	115,406
	Community Facilities		-	182,124	182,124
	Volunteering		12,994	53,083	66,077
	Total expenditure	3	315,680	1,482,810	1,798,490
	Net (expenditure)/income		20,474	66,540	87,014
	Funds at 1 April 2021	_	200,156	602,082	802,238
	Funds at 31 March 2022	12	220,630	668,622	889,252